



Frequently Asked Questions

1. HOW TO ATTEND THE COURSE?

How to register?

On the Registration page of the LINNC Paris 2022 website:

<https://www.linnc.com/Course-information/LINNC-Paris-2022/Registrations>

Where can I find my login?

Your login is the e-mail address **you entered when you registered**.

Where can I find my password?

If you have registered for the event, **you should have received an account activation email containing a link to set up your password**.

If you did not receive it, please check your spam folder.

If you have forgotten your password you can request a new one by clicking on "Forgot password?".

2. ABOUT

How long is the course?

The course lasts three days, from Monday 30 May to Wednesday 1 June 2022.

- Monday 30 May : 7:00 – 18:00
- Tuesday 31 May : 7:00 – 18:00
- Wednesday 1 June : 7:00 – 17:15

How can I consult the course programme?

The full programme can be found at: <https://www.linnc.com/Course-information/LINNC-Paris-2022>

3. SESSIONS

I can't clearly see the videos

You can switch the video to full screen by clicking on the button at the top left of the screen to enlarge the video and the chat, or on the button at the bottom right of the video to enlarge only the video.

I experience difficulties launching some of the videos

Make sure your browser is up to date. We recommend using Chrome, Firefox, Safari or Edge. In addition, please check that a firewall is not blocking the video stream. Please be patient as this often depends on the speed of your internet connection.

How can I interact with the presenters during the conference?

On the Live page, on the right of the video, a module allows you to ask questions to the speakers.